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# RISE

## *Responsibility in Innovation and Scholarship Experience*

Foundational question: Who is responsible for unethical AI?

Our answer: we are - i.e. Developers and Researchers (and Educators)

But I think \*you\* are responsible as well - as users.



**How might county  
governments make use  
of AI?**



# Chatbots and Voice Agents

- Provide 24/7 support for citizens
- FAQ answers in various languages
- Automated handling of service requests like reporting graffiti
- Answer benefit eligibility questions

**Potential uses**



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# Drafting Documents

- Financial reports
- Press releases
- Election information
- Bid solicitations

Potential uses



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# Predictive Analysis of Trends

- Predict criminal trends
- Video analysis (ex: weapon detection tools)
- Forecasting of road maintenance
- Optimization of energy use and resource allocation
- Identifying risks from case manager conversations

Potential uses



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# Faster Data Collection

- Streamlined management of digital evidence
- Get responses to questions about large data sets
- Efficient contract research

Potential uses



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# AI Products for Local Government

- CivicPlus Chatbot
- Madison AI - trained on your government's institutional knowledge
- Polimorphic - modernize services, reduce workload, and increase accessibility
- Clio - Chatbot for citable legal research

# How can we ensure that AI is used responsibly?



**What do you want/need to consider when deciding**

- **Whether or not to use an AI tool for something.**
- **What AI tool to use.**
- **How to use it.**

## **Prompt:**

- **What values do you bring in assessing an AI innovation?**
- **How would you assess whether an AI innovation meets your values?**

- **Whether or not to use an AI tool for something.**

- **What AI tool to use.**

- **How to use it.**

# COUNTIES LEADING IDAHO

*United for Excellence*

*The Good, Bad and Ugly of AI &  
How to Responsibly Use AI*



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