



**BRAD LITTLE**  
Governor  
**RUSSELL BARRON**  
Administrator

State of Idaho  
Division of Occupational and Professional Licenses  
Health Professions Bureau  
Board of Pharmacy

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Wendy Muir  
PDMP Program Information Coordinator

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## Disclosures and Disclaimer

- I have no conflicts to disclose in relationship to today's presentation
- Today's presentation briefly highlights some of our laws
- It is not a substitution for reading the law in its entirety

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## Objectives

- Outline the purpose and scope of the Idaho Prescription Drug Monitoring Program (PDMP)
- Explain how to register for an Idaho PDMP account
- Explain how to access and review patient request

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## Prescription Drug Monitoring Program (PDMP)

- Established in 1997 under Idaho Code 37-2726 Idaho Board of Pharmacy was granted authority to establish and maintain the PDMP program
- Database of all schedule II – V controlled substances dispensed in the state of Idaho or shipped from a Mail-Service Pharmacy to an Idaho resident



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## PDMP Purpose



Idaho Code 37-2730A

- Assist in identifying illegal activity related to the dispensing of controlled substances
- Provide information to assist in avoiding inappropriate use of controlled substances

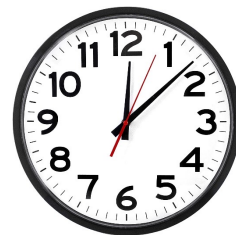
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## Idaho Code 37-2726 Filing Prescriptions – Database

- (1) All controlled substances and opioid antagonists dispensed for humans shall be filed with the division
- (2) The division shall create, operate, and maintain a controlled substances prescription database containing the information

### Rule IDAPA 24.36.01.600

- Must be reported by the end of the next business day by all drug outlets that dispense



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## Rule IDAPA 24.36.01.600.01

### Online Access to the PDMP

- Must complete and submit a request for an account
- Agree to adhere to the access restrictions and limitations established by the law



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## Idaho Code 37-2726(8)

Any person who intentionally shares or recklessly fails to safeguard his user account, login name, and password shall be guilty of a misdemeanor, punishable by imprisonment in a county jail not to exceed 6 months or by a fine not to exceed \$2,000, or both.



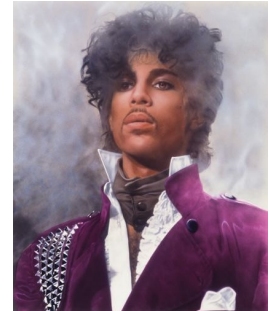
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## Rule IDAPA 24.36.01.600.02

- **Use Outside Scope of Practice.**  
Information obtained from the PDMP must not be used for purposes outside scope of practice

- Examples:

- Family or extended family members
- Boyfriend, girlfriend, or ex-spouses
- Adult child
- Employer searching employee or potential employee

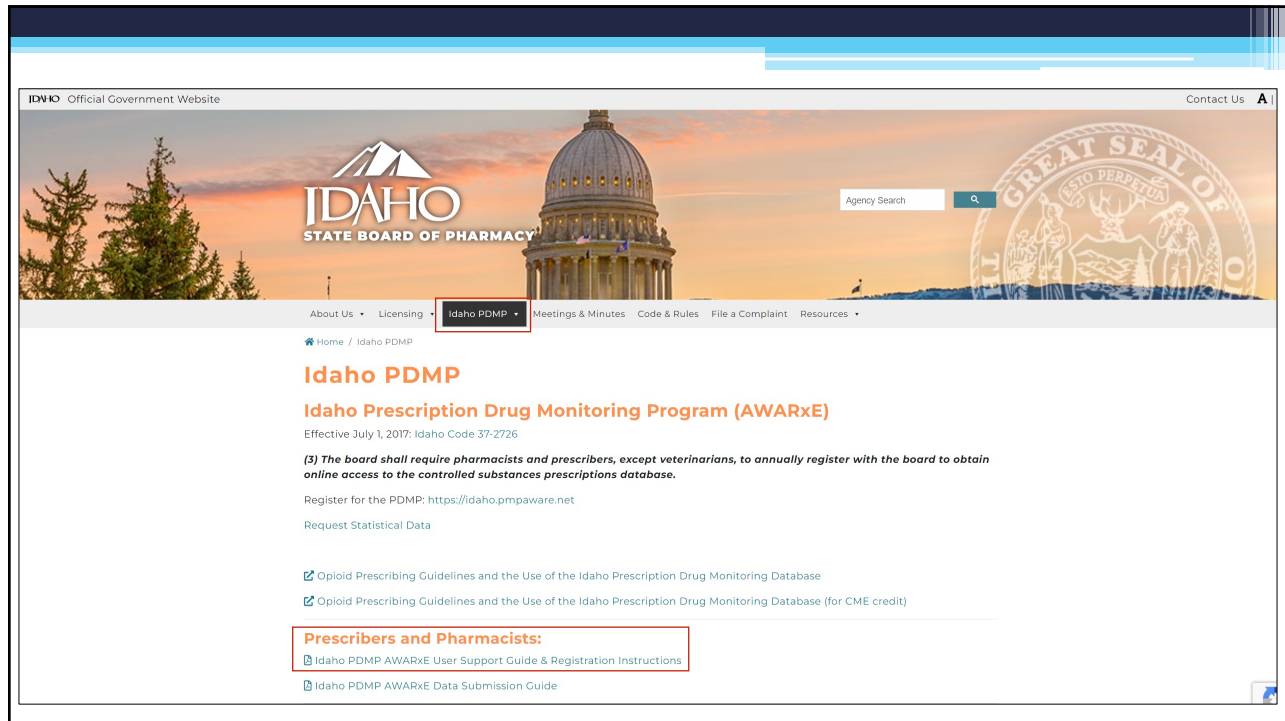


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## Idaho Prescription Drug Monitoring Program



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Requestor User Support Manual

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Idaho Prescription Drug Monitoring Program

## Requestor User Support Manual

<https://bop.idaho.gov/idaho-pmp/>

Includes topics for:

- Registering for an account
- Creating patient requests
- Viewing request status
- Managing your account

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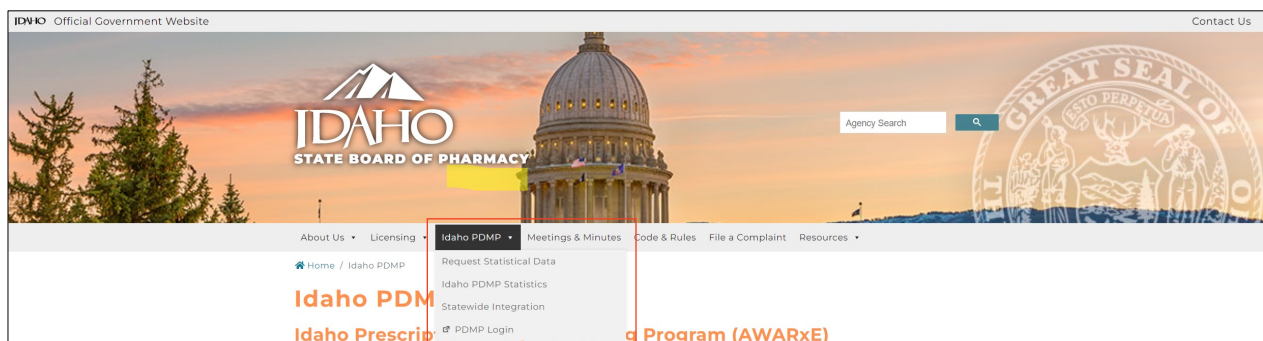
## Registration Overview

- PDMP requires that every individual register as a separate user, using their email address as their username within the system
- The registration process is comprised of four pages:
  - Register for an Account
  - User Role Selection – Badge Number & Position, Title or Rank
  - User Demographics
  - Review Profile Details.
- If you previously have had an account in PDMP Contact [PDMP@dopl.idaho.gov](mailto:PDMP@dopl.idaho.gov)

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## Creating a PDMP User Account


<https://idaho.pmpaware.net/login>  
[bop.idaho.gov](http://bop.idaho.gov)



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# Create an Account

Log In



Support: 855-543-4767

### Log In

Email





Password

[Reset Password](#)

**Log In**

**Create an Account**

[Need Help?](#)

Browsers Supported    

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# Registration

[Registration Process Tutorial](#)  
*Can't View This File? Get Adobe Acrobat Reader*

## Register for an Account

Please create your own account and do not create an account on behalf of someone else.

Email <input type="text"/>	Confirm Email <input type="text"/>
Password <input type="password"/>	Confirm Password <input type="password"/>

**Password Must:**

- Minimum of 8 characters
- Contain one upper case letter
- Contain one lower case letter
- Contain one special character ( ! @ # \$ etc. )
- Maximum of 72 characters

**Continue** [Already have an account? Log In](#)

[Need Help?](#)

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# Other Professional Medical Examiner/Coroner


[Registration Process Tutorial](#)  
*Can't View This File? Get Adobe Acrobat Reader*

## Account Registration


Tell us about your role



Healthcare Professional or Delegate



Law Enforcement



Other Professional

**Select a specific role from below**

Continue
Log out, Complete Later

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# Professional Details

# Personal Information

[← Back](#)

[Registration Process Tutorial](#)  
*Can't View This File? Get Adobe Acrobat Reader*

## Account Registration

Role category: Other  
 Role: Medical Examiner/Coroner [Change](#)

\* Indicates Required Field

### Professional Details

Badge Number \*

Position, Title, or Rank \*

### Personal Information

First Name * <input type="text" value="Wendy"/>	Middle Name <input type="text" value="R"/>	Last Name * <input type="text" value="Muir"/>
---	--	---

Date of Birth \*

Mobile Phone Number \*   
This may be used for password reset

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# Employer Information

**Employer Information**

Employer Name \*

Primary Work Location \*

Address \*

Address Line 2

City \*

State \*

Zip Code \*

Phone \*

Fax

[Continue](#) [Log out, Complete Later](#)

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# Review of Profile Details

Registration Process Tutorial  
 Can't View This File? Get Adobe Acrobat Reader

[← Back](#)

**Account Registration**

**Review Profile Details**  
 Please take a moment to review the information below before submitting.

Role category: **Other**  
 Role: **Medical Examiner/Coroner** | [Change](#)

Badge Number: ###  
 Position, Title or Rank: Medical Examiner

**Personal Information** [Edit](#)

First Name: Wendy  
 Middle Name: R  
 Last Name: Muir  
 Date of Birth: 01/31/1999  
 Mobile Phone Number: (208) 605-4703  
 Employer Name: Idaho PDMP  
 Primary Work Location: Idaho PDMP  
 Address: 11341 W Chinden Blvd  
 Address Line 2: Bldg 4  
 City: Boise  
 State: ID  
 Zip Code: 83714  
 Phone: (208) 605-4703  
 Fax: (208) 334-4814

[Submit & Continue](#) [Log out, Complete Later](#)

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# Email Verification

no-reply-pmpaware@globalnotifications.com via amazonses.com  
to me ▾

Thank you for beginning your registration with PMP AWARE - Demo. We have established your account with the following username and role:


Username: [appriss.testuser12@gmail.com](mailto:appriss.testuser12@gmail.com)  
Your Role(s): Physician (MD, DO).

**Please [verify your email](#)**

If additional steps are required after you complete the online registration, further instructions will be emailed to you.

Registration Process Tutorial  
Can't View This File? Get Adobe Acrobat Reader

**Account Registration**

 **Status: Your Account is Pending Approval**

Your registration information and documents are being reviewed for approval. Watch your email or log in for status updates.

**Email Verification:** Not Complete - Please check your email and verify. [Resend Email](#)


+ Registration Details



[Log Out](#)

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# Account Approval

Welcome To Idaho Prescription Monitoring Program

 no-reply@idaho.PMPAWARE.net  
To: DOPL PDMP

[Reply](#)
[Reply All](#)
[Forward](#)



Fri 1/20/2023 1:41 PM

**CAUTION: This email originated outside the State of Idaho network. Verify links and attachments BEFORE you click or open, even if you recognize and/or trust the sender. Contact your agency service desk with any concerns.**

---

Your account request for access to Idaho Prescription Monitoring Program has been approved by the administrator on 2014-06-25. You may now log in for access to the system.

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# Dashboard – Quick Review

Home > Dashboard

Wendy R Muir

Support: 855-543-4767

My Dashboard

Recent Requests

RECENT REQUESTS

Patient Name	DOB	Status	Request Date	Delegate
[REDACTED]	[REDACTED]	Complete	12/09/2022 3:53 PM	

View Requests History

My Favorites

RxSearch - Patient Request

PMP Announcements

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# Prescription History Request aka Patient Request

Menu

Wendy R Muir

Home

- Dashboard
- PMP Announcements
- Notices
- Quick Links

PDMP Links

- Washington PMP - ...
- Utah PMP - 801.53...
- Montana PMP - 406...
- Idaho Dept of H&W...
- More Links...

RxSearch

Patient Request

Requests History

User Profile

- My Profile
- Default PMPi States
- Password Reset
- Log Out

Training

- NarxCare Overview
- Narx Scores
- Overdose Risk Score
- AWARxE/NarxCare User Guide
- Help

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# Patient Request

### Patient Request

[Patient Rx Request Tutorial](#)  
Can't view the file? Get Adobe Acrobat Reader  
Required fields are marked with an asterisk.\*  
Required format for date fields is MM/DD/YYYY

**Patient Info**

First Name\*  Last Name\*

Partial Spelling  Partial Spelling

Date of Birth\*

Phone Number

Drivers License Number  State

Case Number\*

Case Comments

**Prescription Fill Dates**  
No earlier than 9 years from today

From\*  To\*

### Acknowledgement

Medical Examiner/Coroner:  
 This information is provided in accordance with Idaho Code Section 37/2730A. Any release or use of this information not in compliance with Section 37-2730A is unlawful. The data provided from other state Prescription Monitoring Programs is based upon each state's reporting period, which may vary from Idaho. The data available is based on the data submitted by the dispensers in the specific state in accordance with their state's reporting requirements. The information may contain errors and additional verification of the patient prescription profile information with the pharmacies and prescribers may sometimes be necessary.

[Dismiss](#)

By clicking search, you agree to the [terms and conditions](#).

[Search](#)

Powered By **Bamboo Health**  
PMP AWARE®

**Idaho Prescription Monitoring Program**  
 Idaho Prescription Monitoring Program  
 For assistance contact:  
 Idaho Board of Pharmacy  
**208-334-3233**

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# Result Issues

### No Results Found

- If your search criteria could not be matched to any patient records, a message is displayed indicating that no matching patient could be identified.
 

! Error  
No matching patient identified [DISMISS](#)
- Or
- If your search criteria matches a patient record but the patient has no prescriptions within the specified timeframe, a message is displayed indicating that the patient was found but no prescriptions were found.
 

**Patients found but no prescriptions found.**

We were able to find this patient. However, there are no prescription records within the prescription fill dates provided. Please try a longer date range.

[Change Date Range](#)

- Click **Change Date Range** to return to the Patient Request page, enter a different date range, and re-run the report.

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# Administrator Approval

The screenshot shows a web application interface. At the top, there is a dark blue header with a 'Menu' icon on the left and the user name 'Wendy R Muir' on the right. Below the header, the breadcrumb 'RxSearch > Patient Request' is visible. On the right side, there is a circular logo for the Idaho Prescription Monitoring Program and the text 'Support: 855-543-4767'. A green success message box is highlighted with a red border, containing a checkmark icon, the text 'Success The request has been forwarded to your admin for approval.', and a 'DISMISS' button.

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# Results Notification

The screenshot shows an email notification. The subject is 'Patient Rx Search Approved'. The sender is 'no-reply@idaho.PMPAWARE.net' with a profile picture of 'NR' and 'To: DOPL PDMP'. On the right, there are buttons for 'Reply', 'Reply All', 'Forward', and a three-dot menu. The date and time are 'Thu 1/26/2023 6:17 PM'. A yellow caution box contains the text: 'CAUTION: This email originated outside the State of Idaho network. Verify links and attachments BEFORE you click or open, even if you recognize and/or trust the sender. Contact your agency service desk with any concerns.' Below this, a red-bordered box contains the main message: 'Your patient RX search request for Idaho Prescription Monitoring Program has been reviewed and approved by the administrator. To view the patient report, please log into [Idaho Prescription Monitoring Program](#) and navigate to your Requests History page under the Rx Search section. Then select the appropriate search request from the list and click the blue 'View' button in the bottom right corner.'

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# View Request History

Home > Dashboard

Wendy R Muir

Support: 855-543-4767

My Dashboard

Recent Requests

**RECENT REQUESTS** [View Requests History](#)

Patient Name	DOB	Status	Request Date
tester tester	01/01/2001	Complete	01/24/2023 5:04 PM

My Favorites  
RxSearch - Patient Request

PMP Announcements

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# Results

RxSearch > Patient Request

**Tester, Tester, 22F** [Refine Search](#) [Contact the Bamboo Health Knowledge/Help Center](#)

Date of Birth: 01/01/2001 | Recent Address: 123 Test Ln Meridian, ID 83642 | [View Linked Records \(2\)](#) ^ | [Other Tools/Metrics](#) v

Report Criteria	Linked Records
<b>First Name:</b> Tester <b>Last Name:</b> Tester <b>DOB:</b> 01/01/2001	<b>Name:</b> Test Tester <b>DOB:</b> 01/01/2001 <b>ID:</b> 1 <b>Gender:</b> Female <b>Address:</b> 123 Test Ln Meridian, ID 83642
	<b>Name:</b> Test Tester <b>DOB:</b> 01/01/2001 <b>ID:</b> 2 <b>Gender:</b> Female <b>Address:</b> 123 Test Ln Meridian, ID 83646

**Verify**

- Name
- Date of Birth
- Address
- Linked Records

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RxSearch > Patient Request

**Tester, Tester, 22** Refine Search

Date of Birth: 01/01/2001    Recent Address:    View Linked Records (0) ^

Contact the Bamboo Health Knowledge/Help Center

Other Tools/Metrics >

**Report Criteria**    **Linked Records** <sup>Ⓞ</sup>

First Name: Tester  
Last Name: Tester  
DOB: 01/01/2001

**NarxCare**

Report generated on 01/27/2023. Report Date Range: 01/26/2017 - 01/26/2023

PDF Report
Export

**Narx Scores**

No results available

Explanation and Guidance

**Overdose Risk Score**

000

(Range 000-999)

Explanation and Guidance

## Print Options

- PDF Report
- Export CSV

## NarxCare

- Narx Scores
- Overdoes Risk Score

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RX Graph
Learn how to use graph

Narcotic     Buprenorphine     Sedative     Stimulant     Other

All Prescribers

Prescribers  
2 - James H Bates, MD  
1 - James Hurlston

Timeline: 01/24    2m    6m    1y    2y

Disclaimer

**Morphine Milligram Equivalent Prescribed Over Time**

Last 30 Days Last 60 Days Last 90 Days Last 1 Year Last 2 Years

0

MME per Day Avg

MME per Rx

Disclaimer

**Lorazepam MgEq (LME) Prescribed Over Time**

Last 30 Days Last 60 Days Last 90 Days Last 1 Year Last 2 Years

0

LME Per Day Avg

LME Mg Per Rx

Disclaimer

**Buprenorphine (mg) Prescribed Over Time**

Last 30 Days Last 60 Days Last 90 Days Last 1 Year Last 2 Years

0

mg Per Day Avg

mg Per Rx

Disclaimer

**RX Summary**

Summary		Opioids* (excluding Buprenorphine)		Buprenorphine	
Total Prescriptions	3	Current Qty	0	Current Qty	0
Total Prescribers	2	Current MME/day	0.00	Current mg/day	0.00
Total Pharmacies	2	30 Day Avg MME/day	0.00	30 Day Avg mg/day	0.00

**RX Summary Expanded**

Narcotics (excluding Buprenorphine)		Buprenorphine		Sedatives		Stimulants	
30 Day Avg MME	0.00	30 Day Avg mg/day	0.00	30 Day Avg LME	0.00	30 Day Avg mg/day	0.00
90 Day Avg MME	0.00	90 Day Avg mg/day	0.00	90 Day Avg LME	0.00	90 Day Avg mg/day	0.00
Rx Count 12 Months	0	Rx Count 12 Months	0	Rx Count 12 Months	0	Rx Count 12 Months	0
Prescriber #12 Months	0	Prescriber #12 Months	0	Prescriber #12 Months	0	Prescriber #12 Months	0
Pharmacy #12 Months	0	Pharmacy #12 Months	0	Pharmacy #12 Months	0	Pharmacy #12 Months	0
Current Quantity	0	Current Quantity	0	Current Quantity	0	Current Quantity	0

## NarxCare Section

- RX Graph
  - How to use graph
- Prescribed Over Time
  - Morphine Milligram Equivalent - MME
  - Lorazepam MgEq - LME
  - Buprenorphine (mg)
- RX Summary
  - Opioids
  - Buprenorphine
- RX Summary Expanded
  - Narcotics
  - Buprenorphine
  - Sedatives
  - Stimulants

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# The Rest Of The Report

- Prescriptions
- Providers
- Pharmacies

**Prescriptions**  
Total: 3 | Private Pay: 1

Showing 1-3 of 3 items | View 15 items | 1 of 1

Filed	Written	Sold	ID	Drug	QTY	Days	Prescriber	RX #	Dispenser	Refill	Daily Dose	Pymt Type
05/19/2014	05/19/2014	1		Hydrocodone-Acetamin 10-325 Mg	30.00	30	[REDACTED]	100001	Bat (9579)	0	10.00 MME	Private Pay
02/21/2014	02/21/2014	2		Zolpidem Tartrate 10 Mg Tablet	30.00	30	[REDACTED]	102467	Mor (5640)	0	0.50 LME	Other
02/21/2014	02/21/2014	2		Zolpidem Tartrate 10 Mg Tablet	30.00	30	[REDACTED]	102468	Mor (5640)	0	0.50 LME	Other

Disclaimer

Showing 1-3 of 3 items | View 15 items | 1 of 1

---

**Providers**  
Total: 2

Showing 1-2 of 2 items | View 15 items | 1 of 1

Name	Address	City	State	Zipcode	Phone
[REDACTED]	[REDACTED]	Meridian	ID	83642	-
[REDACTED]	[REDACTED]	Meridian	ID	83642	-

Showing 1-2 of 2 items | View 15 items | 1 of 1

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**Pharmacies**  
Total: 2


Showing 1-2 of 2 items | View 15 items | 1 of 1

Name	Address	City	State	Zipcode	Phone
[REDACTED]	[REDACTED]	Meridian	ID	83642	[REDACTED]
[REDACTED]	[REDACTED]	Meridian	ID	83642	[REDACTED]

Showing 1-2 of 2 items | View 15 items | 1 of 1

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# What Questions Do You Have For Me?

 <p><b>DIVISION OF OCCUPATIONAL &amp; PROFESSIONAL LICENSES</b> <b>DOPL</b></p> <p><b>BRAD LITTLE</b> Governor <b>RUSSELL BARRON</b> Administrator</p>	<p>State of Idaho Division of Occupational and Professional Licenses Health Professions Bureau Board of Pharmacy</p> <p>11341 W Chinden Blvd. P.O. Box 83720 Boise, ID 83720-0063 (208) 334-3233 dopl.idaho.gov</p>
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