



**TORT CLAIMS  
AND RISK  
MANAGEMENT**

**IAC 2022**

# What is Idaho Counties Risk Management Program?



## *Public Entity*

- Formed by Idaho Counties in 1985
- Alternative to Volatile Commercial Carriers

## *Licensed & Regulated Insurer*

- Idaho Department of Insurance
- Regulated like Commercial Carrier

# Member Benefits

## **Ownership**

## **Local**

- Boise, Kellogg, Idaho Falls

## **Governance**

- Board of Elected Officials
- Direct Access to Board, Management

## **Specialized Coverages and Trainings**



# By the Numbers



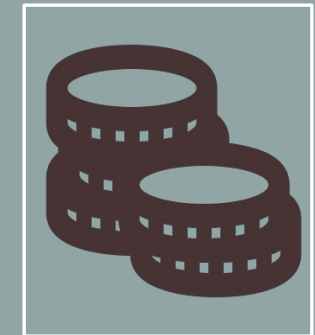
\$39 Million in  
Written  
Premium



998 Members  
Counties, Cities,  
Schools, & Special  
Districts



\$19.5 Billion  
in Property  
Values



\$2.3 Billion in  
Payroll  
Values

# Coverages

## ***Sexual Molestation***

- ✓ Molestation & Abuse

## ***General Liability***

- ✓ Personal Injury
  - ✓ Bodily Injury (Slip & Fall)
  - ✓ Libel/Slander/Defamation
- ✓ Property Damage
  - ✓ Sewer Backup
  - ✓ Water Main Breaks

## ***Auto – Property & Liability***

- ✓ Property Damage
  - ✓ Repair/Replace Your Autos
- ✓ Liability - Citizens
  - ✓ Damage to their Vehicle
  - ✓ Driver & Passenger Injuries

## ***Employment Practices***

- ✓ Discrimination
- ✓ Retaliation
- ✓ Wrongful Discipline/Termination

**Insured**  
 YES  
 NO



# Coverages

## ***Law Enforcement***

- ✓ *Personal Injury*
  - ✓ Bodily Injury
  - ✓ Wrongful Arrest or Imprisonment
  - ✓ Excessive Use of Force

## ✓ ***Property Damage***

- ✓ Damage to Others

## ***Errors & Omissions***

- ✓ Decision Making Liability

## ***Employee Benefits***

- ✓ Fail to Sign Up Employee Benefits

## ***Chemical Spraying***

- ✓ Weed Spraying
- ✓ Mosquito/Rodent Abatement



# Coverages

## ***City Property***

- ✓ Buildings, Structures, Mobile Equipment
  - ✓ Snow, Wind, Hail, Fire, Theft
  - ✓ Terrorism
  - ✓ Earthquake/Flood

## ***Additional Coverages***

- ✓ Equipment Breakdown
- ✓ Attorney Consultation for Employment Practices
- ✓ Cyber Liability
- ✓ Crime/Embezzlement
- ✓ Aviation Liability

**Insured**  
 YES  
 NO



# Today's Objectives:

Realize public liability is something you need to care about.

Things you can do to keep out of trouble and protect your reputation.



# Idaho Tort Claims Act Title 6-901

Claims Against Entity, Elected  
Officials, Employees, Volunteers

Seeking Money Damages

Employer Provides Defense

Employer Pays Damages – capped at  
\$500,000 or amount of insurance



# Tort Claim Procedural Requirements

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- File Claim w/in 180 days
- Claim must describe circumstances
- Must file lawsuit within 2 years of date of injury
- Damages - \$500,000 or insurance

# You could get tort claims for....

Failure to provide medical care to an inmate

Slip and falls, auto accidents

Deny, refuse to issue, suspend or revoke a permit, certificate, approval or similar

Any decision, act or omission by city, county or board when carrying out your duties and business

# Lawsuit vs. Tort Claim

A lawsuit is a formal case that has been filed in the appropriate court of law, while a tort claim is usually an informal notice of claim that may trigger an informal resolution without the cost of litigation.

Not every tort claim becomes a lawsuit. In fact, more than 90 percent of personal injury cases are resolved before going to court. This is usually a good thing for all parties involved since litigation can be expensive and time consuming.

# Civil Rights Act of 1871 Title 42, Section 1983, U.S.C.

Typical 1983 claims would be (FEDERAL COURT):

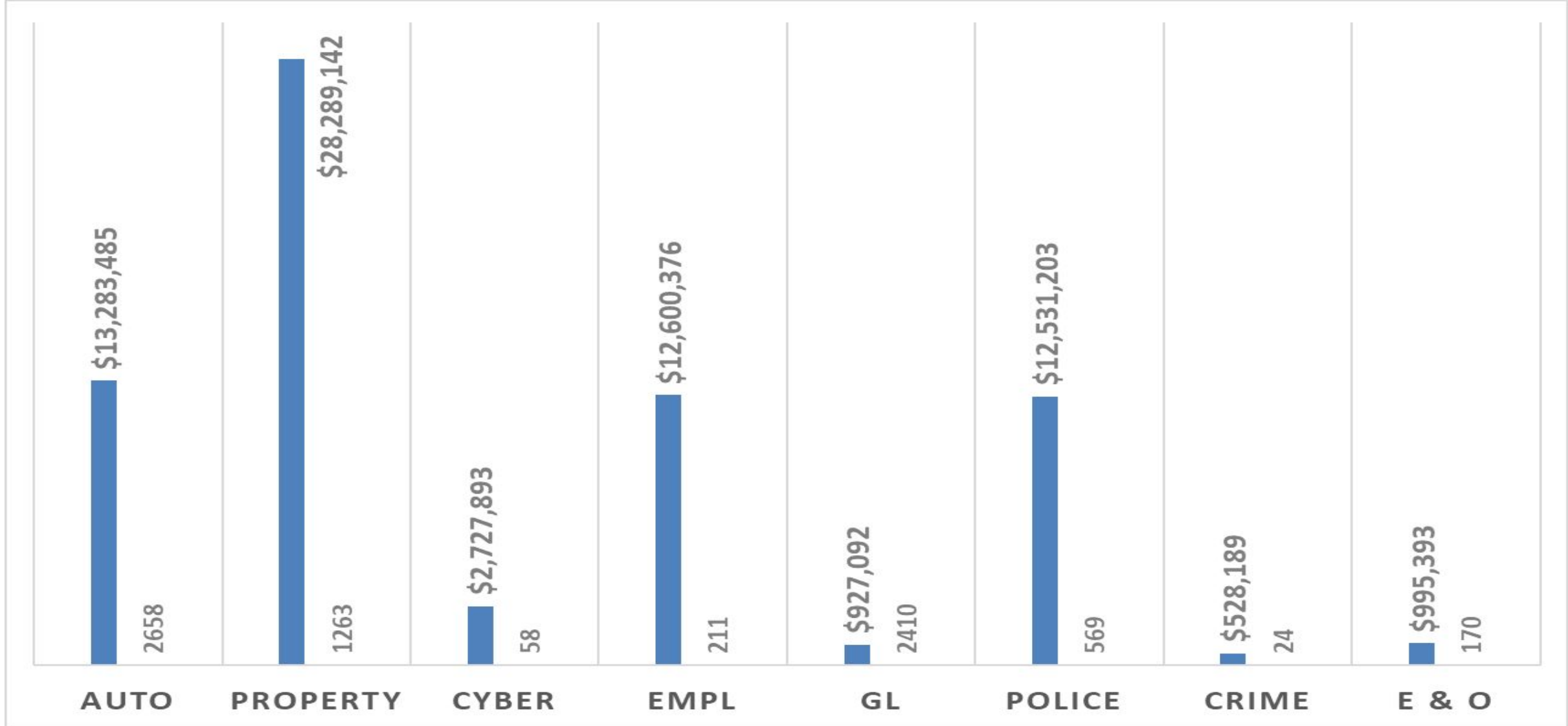
- Police misconduct
- First amendment freedom of speech
- Due process connected with employment

Many employment discrimination claims fall under a federal law called Title VII. That law prohibits several types of discrimination and harassment in the workplace.

**What areas  
have the  
most risk?**



# 4 Year History – All Members





# Law Enforcement

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# Patrol /Detention Training Areas

## □ Emergency Vehicle Operations

- High Speed Pursuits
- Spike Strips
- PIT Maneuvers
- U-Turns
- Policy & Procedure Review

# Patrol Training Areas

- Use of Force
  - Deadly
  - De-Escalation Tactics
  - Less than Lethal
  - K-9, Tasers, Choke Holds



# Law Enforcement Risk Manager

## *Chad Sarmiento*



P.O.S.T Certified Training

Facilities & Operational Assessments

Policies & Contract Review

A graphic featuring a row of silhouettes of business professionals in various poses, such as talking on a phone or holding a briefcase. The silhouettes are rendered in a gradient of blue, with the central figures being a darker shade and those on the sides being lighter. They are set against a white background that transitions into a light blue gradient at the bottom.

# Employment

# Recurring Employment Claim Themes

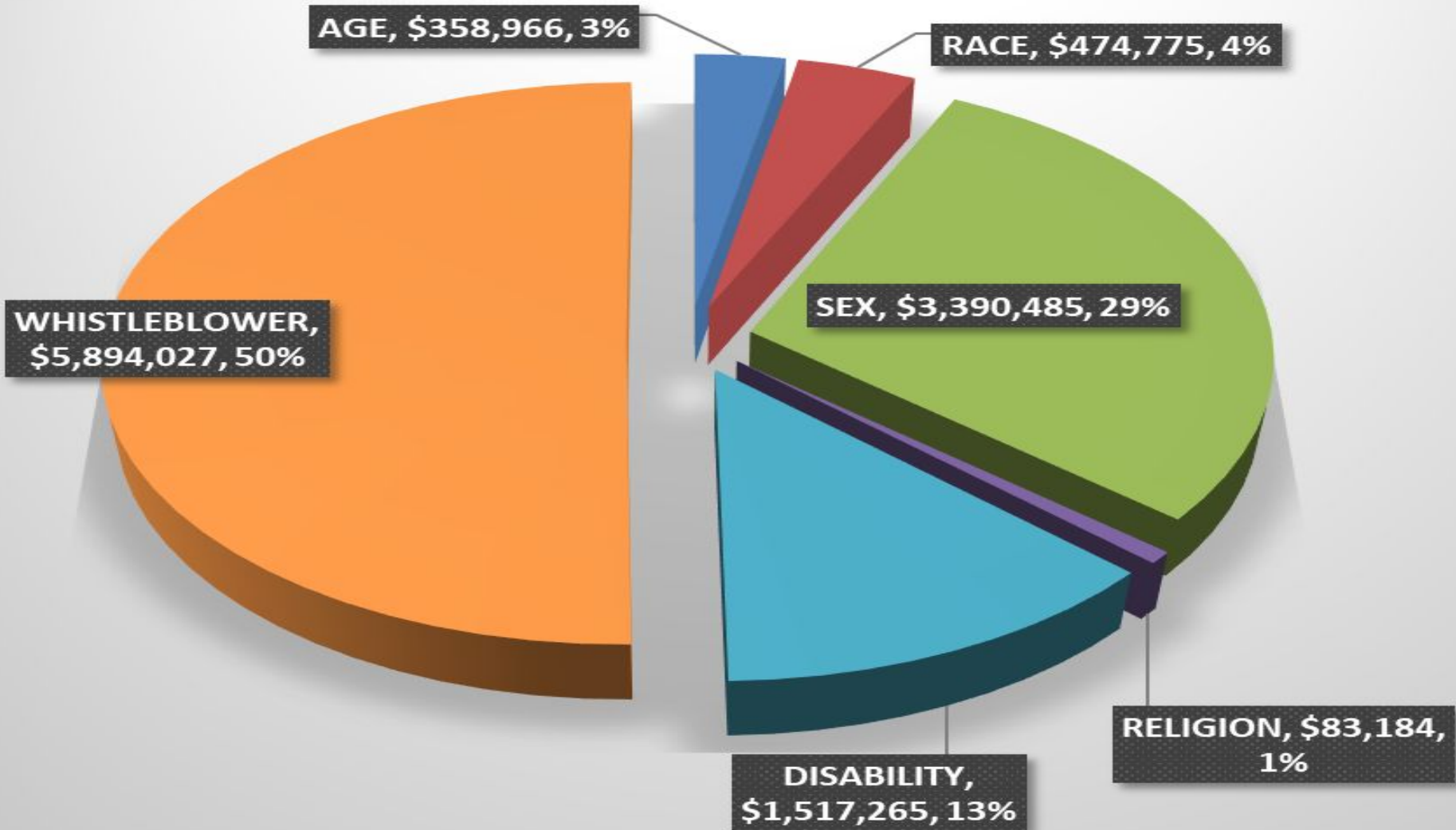
## Poor Supervision Practices

- Failure to timely address employee issues
- Failure to discipline
- Poor or no written documentation

## Failure to manage ADA and FMLA appropriately

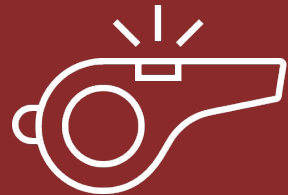
## Actual Harassment, Discrimination, Retaliation

# By Cause



# Ada County

## Rich Wright



A former Ada County employee who filed a whistleblower lawsuit alleging he was retaliated against and wrongly fired has been awarded him \$1.7 million.



# Human Resources Risk Manager

## *Tammy Middleton*



### □ Training

- Online
- Virtual
- In-Person

### □ Consultation

### □ Policies, Forms

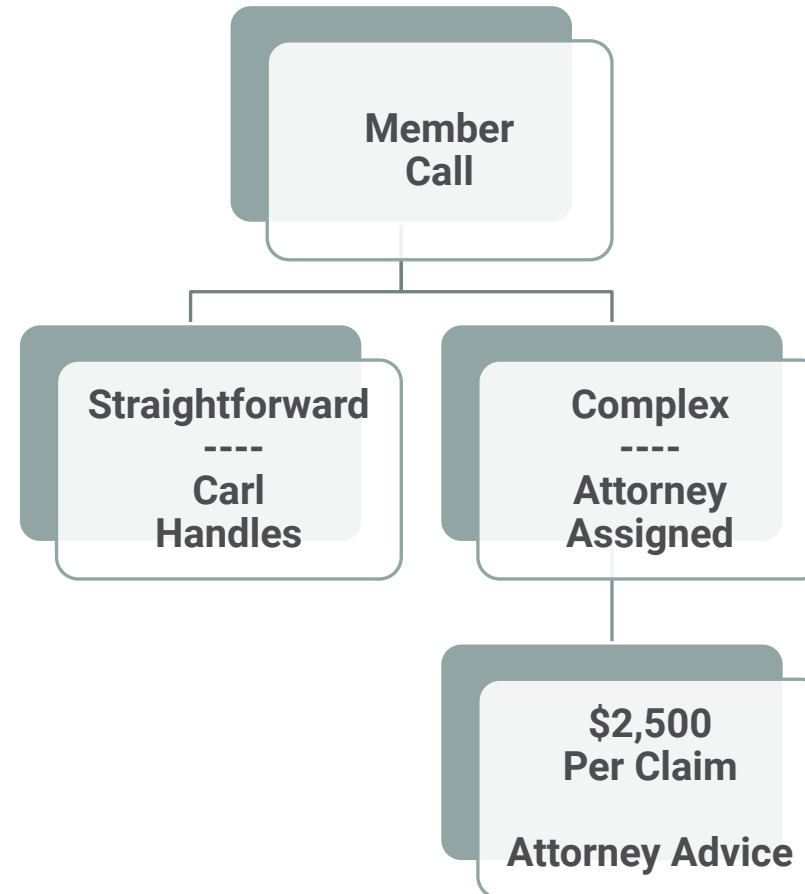
# Carl Ericson

Risk Management Legal Counsel

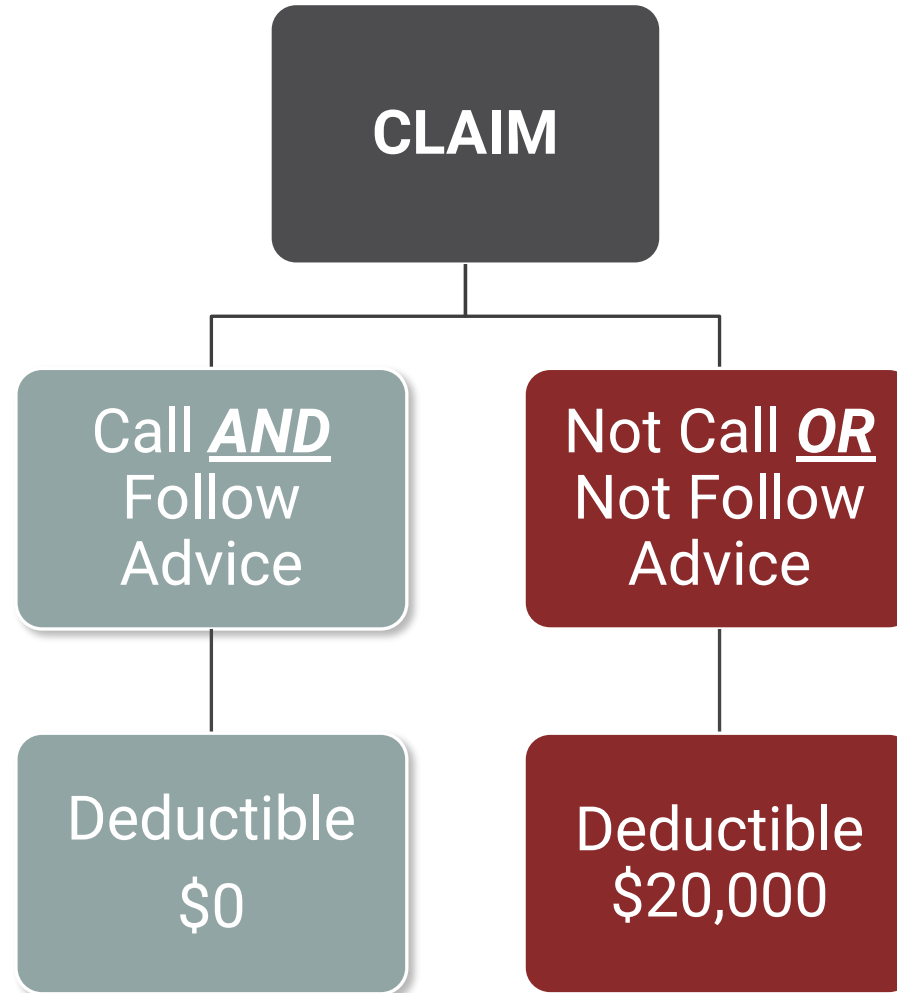


# Employment Practices Attorney Consultation

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# Employment Deductible





# Property

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Fire  
Flood  
Wind  
Earthquake  
Snow

# Roof collapse in Payette 2017



Partners Produce in Payette. JASON BRAINERD *RAPID AERIAL LLC*

# Windstorm wreaks havoc in county



Share



Print





# January 2021

NORTH IDAHO COLLEGE - CDA







Where are you pushing all that snow?

# Auto Liability

Damaged cars

Accidents and injury

Windshields

Snowplows

Emergency vehicles



# Distracted Driving

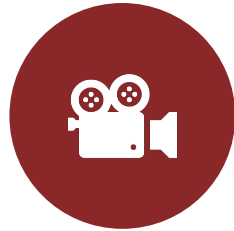
- “Infotainment” systems
- Inattention (backing)
- Mind wandering
- Cell phone use



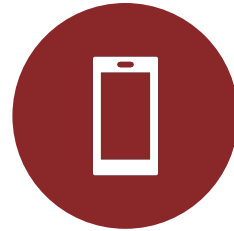
# Risk Management for Driving



TRAINING



VIDEOS



DISTRACTED  
DRIVING POLICY



MVR CHECKS



WHAT'S THE  
CORRECTIVE  
ACTION

# General Liability



Sewer back ups



Third party property damage



Potholes

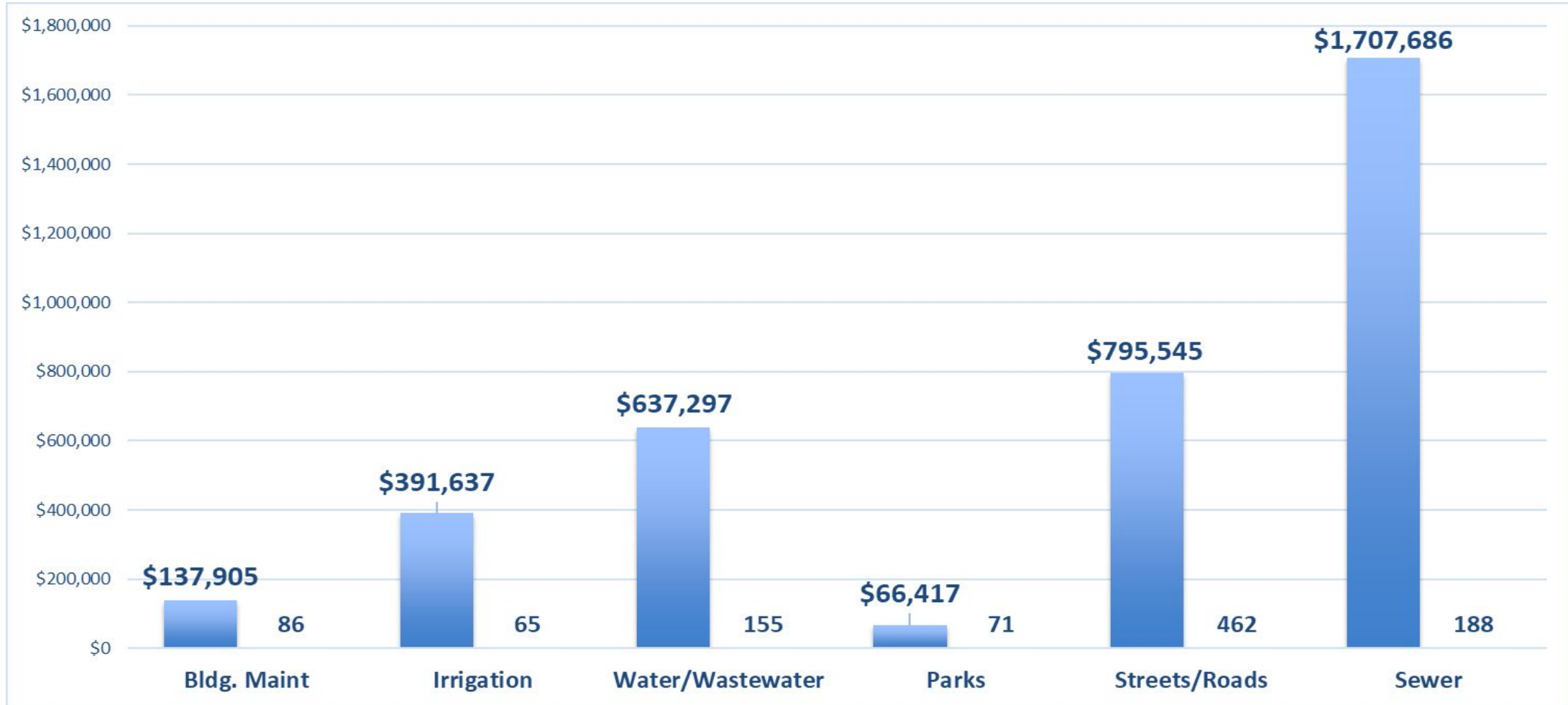


Slips and falls



Everything else you can think of!

# General Liability by Department





# Risk Mitigation for General Liability

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- Inspect
- Remove hazards
- Snow removal plan?
- Maintenance
- Lighting

Failure to do so is “negligence”



# Good Risk Management

- Visiting your agency
- Working with departments and stakeholders
- Seeing first-hand the success and struggles
- Forming achievable improvement plans
- Reducing the risk through training



# ICRMP Member Portal

Employee Management | Personal | **ICRMP** Member Owned, Member Driven | Welcome, Kelly Paananen! ICRMP

Member | **Resources** | Your Training | Insurance | Claims

**Human Resources** | Law Enforcement | Driving | Governance | Cyber | Facilities



Coaching Culture provides elected officials, department heads and supervisors with easy-to-use tips and guidelines to successfully coach your employees to professional success.

[Request Training from ICRMP](#)

Human Resources

- Coaching Culture  
Duration: 10 minutes  
For: Elected Officials, Department Heads,...
- Idaho Whistleblower Statute Basics  
Duration: 10 minutes  
For: Elected Officials, Department Heads,...
- Respectful Workplace Training

### Our Human Resources Team

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### Featured Resource



Human Resources

- Policies**
- City Personnel Policy
- Communicable Disease Policy
- County Personnel Policy
- Credit Card
- Sample Personnel Policy (Library ...
- Sample Personnel Policy (Special ...
- Sample Personnel Policy User Gui...
- Sample Personnel Policy User Gui...

**Thank You**

**Kelly Paananen**

**Risk Manager, ARM**

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Member Owned, Member Driven