



DMV.IDAHO.GOV

Assessors Conference

August 21, 2024



Introductions

Lisa McClellan- DMV Administrator

CJ Kendrick- Deputy Administrator

Brian Goeke- Policy Program Manager



Division of Motor Vehicles

Agenda

- DMV Update
- Abandoned Vehicle Changes
- Proposed Legislation Session 2025
- Vehicle Roadmap
- Q & A

Skip the Trip

- **FY 2024 1.51 Million transactions**
- **E Notifications**
- **Virtual Appointments**

DMV Skip the Trip (in thousands)
FY 2024



PASSENGER VEHICLES



- Renew existing registration
- Register vehicle bought from Idaho dealer
- Order personalized plates
- Submit a release of liability
- Order sample/souvenir plates
- **Schedule Virtual Vehicle Appointments**
 - How to set up appointment



Background Checks & MFA Update



Homeland
Security





Data Sharing 49-203

Strict Compliance is mandated by federal and state laws

(5) Personal information obtained in an individual's motor vehicle or driver record shall be disclosed, except as restricted in subsection (6) of this section, in response to requests for individual motor vehicle or driver records without regard to the intended use of such personal information if the department has obtained the written consent of the person to whom such personal information pertains.

6) In addition to the restrictions and prohibitions on the disclosure of personal information contained in motor vehicle and driver records, an individual's photograph, digitized image of a photograph, digitized signature, social security number, and medical or disability information shall not be disclosed without the written consent of the person to whom such information pertains, except for uses permitted under subsections (4)(a) and (4)(d) of this section.



Data Sharing 49-203

Strict Compliance is mandated by federal and state laws

Solutions:

- Law enforcement has access to record via ILETs
- Follow the prescribed process- MVR/DLR
- For emergency situations only, notate the customer record of who asked, and what was supplied.
- Prevent agents being put into a situation where they are compelled to provide information to local authority without following the process.
- When in doubt, send requestor to HQ where we can process the request.



Payments by 15th of Month

Please remind clerks that Idaho Code requires payment to the department by the 15th of each month.

Our revenue operations unit has indicated an uptick of late county payments.

Most counties are probably unaware of the due date.

Please communicate with county clerks and accounting units

Statute Reference: 40-706



Driver and Motor Vehicle News

June 2024

DMV Vision for the Future

DMV works with a multi-year “backlog” of innovation ideas for the GEM system and DMV portal. Nothing is written in stone as our plans are flexible to react to legislative demands as we move our vision forward. Here is what is in the works for the future with estimated timelines. This does not include all the legislative changes that go into effect on July 1, 2024, and next year.



DMV County Leadership Conference

Our Theme

August 8

Heather Fleck



PROTECT
INFORM
VERIFY
OWN
TRUST



DMV Hybrid Model

Title 49-205 & 31 supports



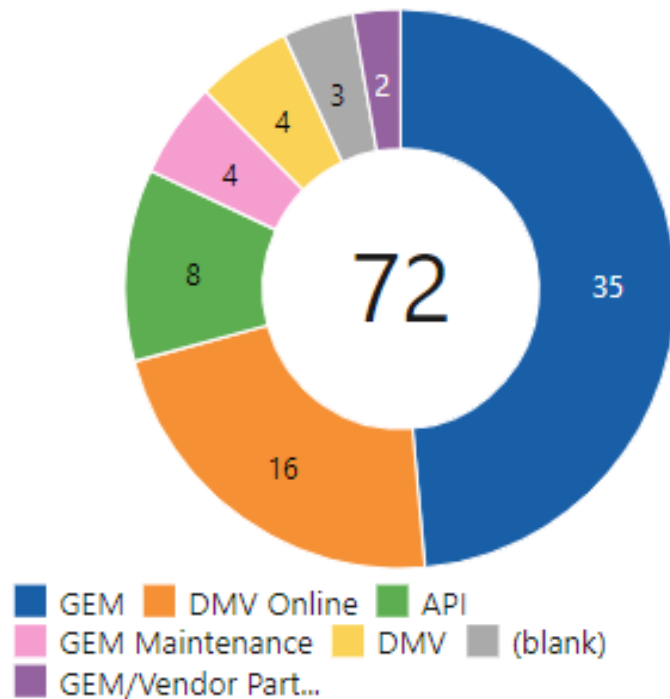
Sheriff or Assessor managed

Department head managed- BOCC

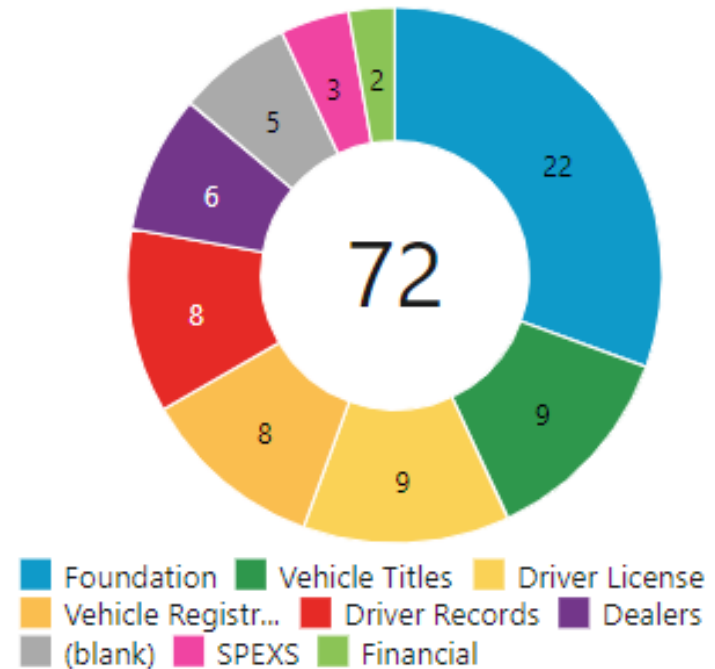
Benefits to county government budgets
& residents

High Level Roadmap

Open Features by Project Area



Open Features by Business Area



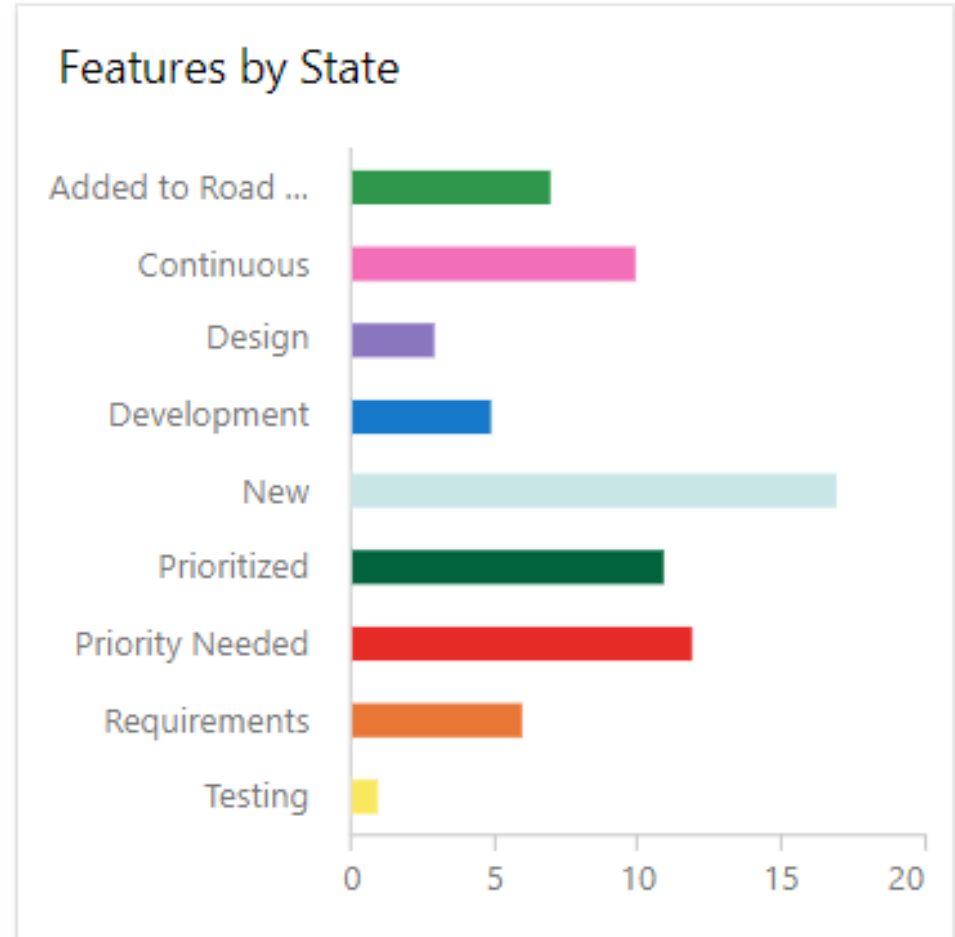


High Level Roadmap

Roadmap is for upcoming 12 months

Roadmap is not 100% assured to be completed, but a high probability.

Roadmap is flexible dependent on environmental changes, opportunities, and legislative actions





High Level Roadmap

3337	Feature	🕒 NMVTIS Data Sync - January 2025		● Added to Road Map	GEM Maintenance	Vehicle Ti...
18114	Feature	🕒 USPS Interface for Driver's License Passport Verification	Rebecca Morris	● Added to Road Map	API	Driver Lic...
19823	Feature	🕒 Abandoned Vehicle Online Portal		● Added to Road Map	DMV Online	Vehicle Ti...
1869	Feature	🕒 Vehicle Registration Gaps and Enhancements	Kristall GuJo	● Continuous	GEM	Vehicle R...
1978	Feature	🕒 Driver License Gaps and Enhancements	Kristall GuJo	● Continuous	GEM	Driver Lic...
1981	Feature	🕒 Vehicle Title Gaps and Enhancements	Kristall GuJo	● Continuous	GEM	Vehicle Ti...
1989	Feature	🕒 DMV Online Gaps and Enhancements	Kristall GuJo	● Continuous	DMV Online	Foundation
2683	Feature	🕒 Foundation Gaps and Enhancements	Kristall GuJo	● Continuous	GEM	Foundation
10618	Feature	🕒 Driver Records Gaps and Enhancements	Kristall GuJo	● Continuous	GEM	Driver Re...
18411	Feature	🕒 Dealer Gaps and Enhancements	Kristall GuJo	● Continuous	GEM	Dealers
19493	Feature	🕒 Authorized Providers Gaps and Enhancements	Kristall GuJo	● Continuous	GEM/Vendor Partner...	Vehicle Ti...
19502	Feature	🕒 Technical Debt 2024		● Continuous	GEM Maintenance	Foundation
23620	Feature	🕒 Dealers Online Portal: Gaps and Enhancements	Kristall GuJo	● Continuous	DMV Online	Dealers
350	Feature	🕒 Document Scanning and Retention (Vehicles, Drivers, Dealers)	Rebecca Morris	● Design	GEM	Foundation
363	Feature	🕒 Address Changes Tracked and Viewable in GEM	Kristall GuJo	● Design	GEM	Foundation
1566	Feature	🕒 AAMVA Driver History Records (DHR) / Expanded S2S - Update to NIE...	Kristall GuJo	● Development	API	SPEXS
1567	Feature	🕒 SPEXS Refactor and Updates	Kristall GuJo	● Development	GEM	SPEXS
1708	Feature	🕒 Electronic Notifications for DMV		● Development	GEM	Foundation
3311	Feature	🕒 Odyssey API creation	Chris Snow	● Development	API	Driver Re...
24150	Feature	🕒 AAMVA Drug and Alcohol Clearing House (DACH) Work (Nov 2024)	Chris Snow	● Development	API	SPEXS
1773	Feature	🕒 Refactor Financial Reporting		● New	DMV	Financial
18219	Feature	🕒 Prevent Sending Correspondence Letters for Deceased Customers		● New	GEM Maintenance	Foundation



Brian Goeke, Policy and Vehicle Services Manager



Abandoned Vehicles

- **June – Training was provided to all Stakeholders**
- **Currently in a transition phase**
- **Everyone is being pointed to shared resources**
- **Hopeful for change**



2025 Proposed Legislation

Direct Impact on Assessors

Clarifying in statutes that Background Checks will be required for system access.



2025 Proposed Legislation

Other Ideas being Pursued

- **1 year Instruction Permits**
- **No Knowledge Testing for Previous Residents**
- **Trip Permits for Commercial Vehicles**
- **Exempt Agencies can choose trailer plate size**



CJ Kendrick, Deputy Administrator



Motor Vehicle Roadmap





Motor Vehicle Roadmap

- **VITU**
- **Idaho Dealer Portal**
- **E-Title**
- **Organizations in DMV System**
- **Placard Refactor**



VITU Updates



- **Increased adoption by dealer industry**
- **Salvage Certificates for Salvage Pools**
- **Nationwide processing for Copart and IAA**



Dealer Portal

- Online license management for dealerships
- On-demand Electronic Title Applications
- Foundation for Organizations to utilize online portal
- Beginning structure for fully electronic title transfer



Dealer Portal

Dealers Online Services

Available Services ▼

Announcement

- Dealer portal is under construction

Dealership Login

You can access these online services with your IDAHO DMV credentials:

[Continue →](#)



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3311 W. State Street | P.O. Box 7129 Boise, ID 83707-1129

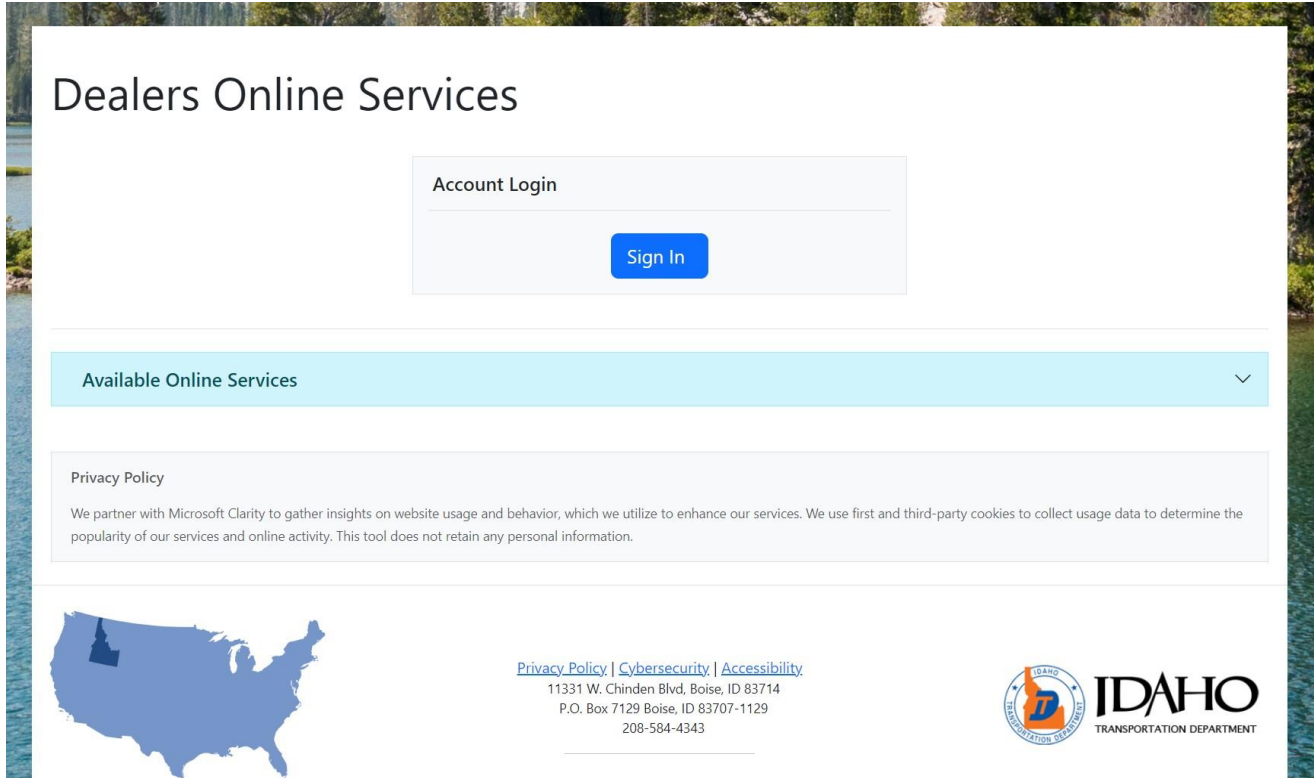
208-334-8000



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Official State of Idaho Website



Dealers Online Services

Account Login

Sign In


Available Online Services

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11331 W. Chinden Blvd, Boise, ID 83714
P.O. Box 7129 Boise, ID 83707-1129
208-584-4343



Dashboard

NOT A DEALERSHIP CARS AND TRUCKS- TEST (#334) - Retail

← Back Manage ▾

Member of NOT A DEALERSHIP CARS AND TRUCKS- TEST
EIN: 198906222

- Contact
- License**
- E502
- Plates
- Persons
- Lots

Sells New Inventory	✖
Sells Used Inventory	✔
Established Date	5/15/2024
Last Renewal Date	Not listed
License Expiration Date	5/31/2025
Liability Expiration Date	1/1/2099
Bond Company	ITD CASUALTY AND INDEMNITY - TEST
Bond Number	290 - TEST
Bond Amount	\$100,000.00

On-Demand Title Apps

Dashboard

NOT A DEALERSHIP CARS AND TRUCKS- TEST (#334) - Retail

Member of NOT A DEALERSHIP CARS AND TRUCKS- TEST
EIN: 198906222

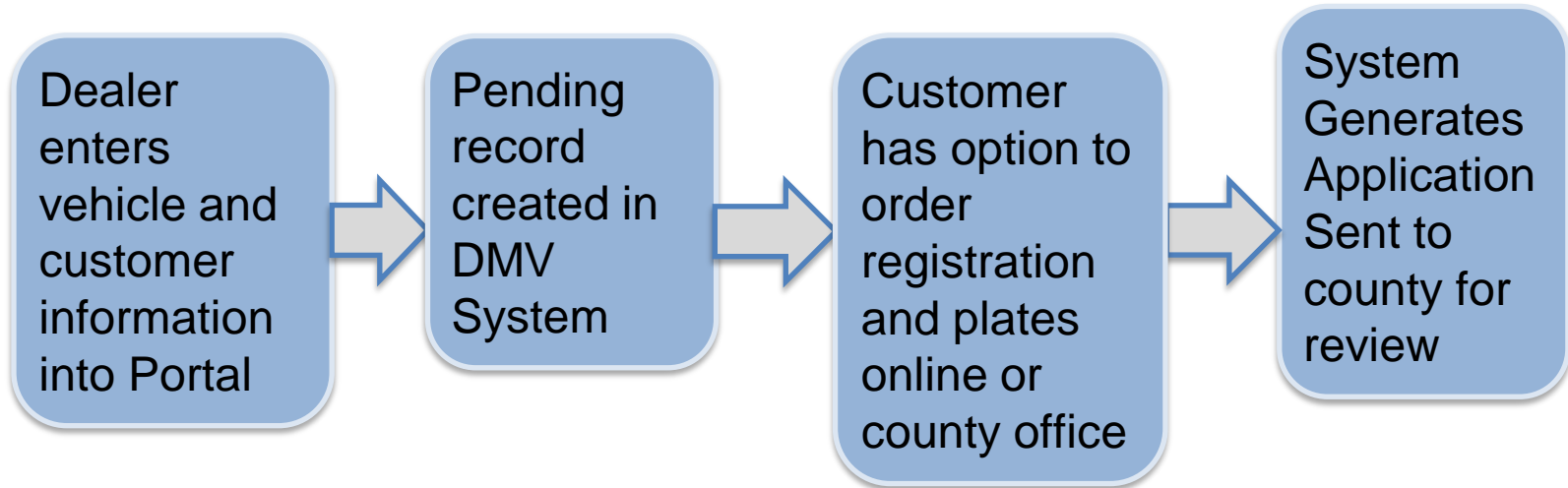
[Contact](#) [License](#) [E502](#) [Plates](#)

[New E502](#) ←

[Active](#)

Drafts
▲ Drafts older than 30 days will be automatically archived.

On-Demand Title Apps



No More Data Entry by County Agents



On-Demand Applications



Idaho Title Application – Idaho Dealer Sale
This is not a Certificate of Title
 Idaho Transportation Department
 Division of Motor Vehicles

ITD 0502-E (Rev. 02-24)
 dmv.idaho.gov

Control Number
 COE0000029

1st Vehicle or Hull Identification No. 5TFJU4GN1CX39A723		2nd VIN if assigned		Trade-In VIN or Hull ID No. (VIN/HIN)	
Year 2012	Make TOYT	Model TACOMA		Color (Primary/Secondary) GRAY	Fuel Type Gas
Weight 3920	Length	Width	Previous State	Previous State Title No	Previous Title Issue Date
Odometer Reading 130000 Mi		Odometer Reading Date 04/16/2024		Odometer Status Actual	
Owner #1 Full Legal Name (First, Middle, Last) or Business Name HAPPY CUSTOMER					Conjunction
Owner #1 Address 11331 W CHINDEN BLVD			City GARDEN CITY	State ID	Zip Code 83714-1021
Owner #2 Full Legal Name (First, Middle, Last) or Business Name					Conjunction
Owner #2 Address			City	State	Zip Code
Owner #3 Full Legal Name (First, Middle, Last) or Business Name					Conjunction
Owner #3 Address			City	State	Zip Code
Lienholder 1 IDAHO CENTRAL CREDIT UNION				Lienholder 1 EIN 820217065	
Lienholder 2				Lienholder 2 EIN	
Brand 1		Brand 1 Date	Brand 2		Brand 2 Date
Application Date 04/16/2024	Purchase Date 04/16/2024	Selling Dealership ITD AUTO SALES		Idaho Dealer No 381	Sellers Permit # 000000290
Gross Sales Price 17500.00	Rebates 0.00	Trade-In Allowance 500.00	Adjusted Gross Sales Price	Net Sales Price 17000	Tax Collected 680.00
I certify that I have physically inspected the vehicle/vessel described in Section 1, and the VIN/HIN and date of this application are correct. I have identified the person(s) signing this application and witnessed their signature. I further certify that all information contained herein is true and correct to the best of my knowledge and belief. I also release all interest in this vehicle/vessel unless I am listed as lienholder or owner on this application for title.					
Authorized Signature			Date	Title	



E-Title





E-Title –First Steps

- **E-Title – Private Party**
 - Customer option to not have a printed title
 - Print on-demand through portal
 - Electronic odometer disclosure and release of interest
 - Opt-in through dealer portal sale, customer portal or at time of base record creation or update
 - Free conversion of existing paper titles by ITD



E-Title –First Steps

- **E-Title – Dealer Industry**
 - Electronic reassignment between dealers
 - Auctions able to convert paper titles to electronic
 - Print on-demand for sales to OOS customers or sales to OOS dealers



E-Title –First Steps

- **E-Title – Lienholders**
 - <98% of all liens in Idaho are held electronically
 - Leverage existing tech infrastructure for interstate transfer of title
 - Automated e-title requests to other states
 - No more faxes, emails or coversheets to customers requesting the title from another state.
 - Lienholder release of e-title to dealer for trade-in vehicles

Organizations in GEM





Organizations in GEM

- **Information Validation**
 - SOS and DOL data comparison
 - Parent/Child Association
 - Address update tracking



Organizations in GEM

- **Creation Lockdown**
 - Once a threshold is met for clean up county agents will no longer be able to create organizations in GEM
 - Organizations will have to submit to ITD for a profile creation prior to applying for Idaho vehicle credentials

Disability Placards





Disability Placards

- **Direct issuance by providers**
 - Providers with a valid NPI # will enter customer and placard information into the portal
 - Customer leaves doctors' office with valid placard in hand
 - Placard applications still able to be processed at county office or ITD

Q & A