Idaho Demographics

- Population: 1.6 million
- 15.5% of Idahoans live below the poverty level
- Average household size: 2.68
- Median household income: $46,767
- 29,287 under age 18 live in homes with non-parent kin (6.8% of children in Idaho)
- 122,955 Veterans or 7% of Idahoans
- 23,395 incarcerated, discharged or paroled individuals
- Approximately 1,200 children are in formal foster care at any given time in Idaho
- 88.8% high school graduation rate
- 25.1% bachelor degree or higher

United Way of Treasure Valley
A.L.I.C.E.
(Asset Limited, Income Constrained, Employed)

- ALICE are those individuals and families living above 100% of FPG. They “make too much to get help, but not enough to survive.”
- In Idaho this accounts for an additional 21.5% of the population, making those in poverty and ALICE 37% of Idaho’s population.

Owyhee County: 62% (poverty or ALICE)
Madison County: 59% (poverty or ALICE)
Clark County: 53% (poverty or ALICE)

Resource Challenges in Idaho

Top Resource Needs

- Affordable, quality childcare
- Food
- Livable wage jobs
- Legal assistance
- Medical, dental, vision services
- Kinship resources
- Veteran services
- Mental health and substance abuse services

- Transportation
- Housing

How 211 Comes In

- Easy to remember number
- Statewide information and referrals—Health & Human Service Related
- 12,000 resources specific to Idaho and broken down by zip code
- Examples include: rental assistance, food and clothing, medical assistance, child care resources, emergency shelter, and energy assistance
- Live, interactive operators briefly assess needs and link to resources. (Monday–Friday 8–6)
- Resources are relevant and up to date

- Self search database
- Text to find resources
- Information on current health campaigns
- Daycare licensing information
- KinCare Information
- FACS Resource Library database
- Facebook, Twitter
“Front door” to the Department of Health and Welfare

- Applications
- Brochures
- Knowledgeable operators get you to the right place
- Child care complaints
- Fraud reporting
- Foster and adoption point of contact

Campaigns/Promos
- Summer food programs
- Radon
- Women’s health check
- Fit and Fall
- Free tax sites

FACS Resource Library & Clearinghouse Information

FACS Library:
- Provides books, DVDs, videos for Idaho’s foster families, KinCare families, IDHW employees, and community partners. Browse the collection of materials through the 2–1–1 website.

Clearinghouse Information:
- 2–1–1 maintains information pamphlets and other related materials from various sources pertaining to health and human services.
State, County, Community Resources

Major State Resources
- Health and Welfare
- Department of Labor
- Vocational Rehabilitation
- Veterans Services
- Idaho Housing and Finance Association
- Idaho Legal Aid Services
- Idaho Suicide Prevention

Community players
- Community Action Partnership (CAP)
- Area Agency on Aging
- Idaho Public Health Districts

Idaho Department of Health and Welfare
The Division of Behavioral Health Children’s Mental Health

- Help with applications for services
- Determine child and family eligibility through a comprehensive assessment
- Development of a service plan based around strengths, concerns, timeframes and interventions needed
- For families without Medicaid or other insurance, a sliding fee scale is used to determine client cost share, refer for community providers and community based services

Division of Behavioral Health Substance Abuse Disorder Service Program

- Help finding treatment
- Information for providers
- Recovery coaching
Division of Public Health

- Community Health: environmental health, epidemiology, fish advisories, food protection, health districts, health preparedness
- Disease and Conditions: cancer, diabetes, Ebola, virus, HIV, STD’s, West Nile
- Family Health: breastfeeding children’s special health, family planning, immunizations, obesity, vital records
- Health Assistance: Women’s Health Check, WIC
- Prevention: teen pregnancy, senior fall, sexual violence, suicide prevention

The Division of Family and Community Services (FACS)

- 211 CareLine
- Child Welfare-CPS, foster care, adoptions, independent living, interstate compact and compliance with Indian Child Welfare ACT
- Developmental Disabilities: intensive behavioral interventions, therapy services, service coordination and family support services
- Infant Toddler Program: serves children birth to 3 with developmental delays and disabilities and includes: therapy education, service coordination, home visits and health services
- Navigation: case management based service for people who may benefit from one-on-one assistance in developing a service plan to meet goals for stability, self-sufficiency and health and safety
- SWITC– state operated facility for individuals with developmental disabilities who are engaged in dangerous behaviors
Navigation IDHW

- CM based-resource specialists
- Purpose: to keep children in the home

Financial assistance available for families at risk of destitution (rent, utilities, deposits)
*must have a child in the home
*must be sustainable ongoing
*have not received services from Navigation in last 12 months

Career Enhancement: helps parents or guardians gain or maintain employment in order to provide for the well-being of their children

KinCare: for relatives taking care of relative children

Call 211 and ask for a Navigation referral

Division of Medicaid

Medicaid has programs available that provide health coverage for:
- Children under 19
- Parents or other related adults with children under age 19
- Women diagnosed with breast or cervical cancer or pre-cancer
- People aged 65 or older
- People who are blind or disabled (Soc. Sec. criteria)

Medicaid also has programs for:
- Workers with disabilities
- Long-term managed care
- Home and community-based care
- School-based services
Division of Welfare (Self Reliance)

- Idaho Child Care Program (ICCP): provides child care assistance to low income, working families.
- Food Stamps: supplemental food assistance based on household size and income.
- Temporary Assistance to Families in Idaho (TAFI): provides temporary cash assistance and work preparation services for families with children. Child only TAFI provides cash assistance for kinship providers raising relative children.
- Aid for Aged, Blind and Disabled (AABD): provides cash assistance for individuals who are 65 or older, blind or disabled.
- Child Support: locating non-custodial parent, establish paternity, establish child support obligations, child support enforcement, assure medical support is provided, and change child support orders.

Idaho Department of Labor

- Adult and Youth Workforce Investment Act
- Unemployment Insurance
- Career building
- Veteran Services
- Serve Idaho
- Job seeking
Idaho Division of Vocational Rehabilitation

Services for individuals with disabilities
- Vocational guidance and counseling
- Assessment to determine vocational strengths
- Career and job training
- Purchasing of tools and licenses (as necessary)
- Medical assistance
- Job shadowing and coaching

Idaho Division of Veterans Services

- Employment benefits, job search and placement, career counseling
- Financial assistance
- Reduced fee hunting, fishing and camping
- VA medical center
- Idaho Veterans Homes
Idaho Housing and Finance

- HUD: supports a comprehensive and coordinated statewide housing approach for emergency shelter, transitional, supportive and permanent housing opportunities for low income Idahoans
  - Housing information and referrals
  - Administer and assure compliance with Section 8
  - Small business loans
  - Multifamily housing
  - Homebuyer education and foreclosure prevention

Idaho Legal Aid Services

Nonprofit statewide law firm dedicated to providing equal access to justice for low income people through quality advocacy and education.
- Family Law
- Domestic Violence: (877)500–2980
- Housing
- Migrant
- Native American
- Public Benefits
- Seniors: (866)345–0106

www.idaholegalaid.org

Boise: 208–345–0106
Caldwell: 208–454–2591
Coeur d’Alene: 208–667–9559
Idaho Falls: 208–524–3660
Lewiston: 208–743–1556
Pocatello: 208–233–0079
Twin Falls: 208–734–7024
Community Resources

Many communities in Idaho have Community Action Partnerships. Services may vary by location.

- The emergency food assistance program—food baskets
- LIHEAP: helps eligible low income families pay a portion of the costs for heating their homes in the winter months. (Nov–Feb)
- ITSAP: helps pay for basic telephone service
- Weatherization Assistance Program: improves living conditions by repairing or replacing heat sources, installing insulation, or other weatherization needs (waiting list, emergency)
Area Agency on Aging
ICOA

6 regions that serve all of Idaho

- Community based services
- Caregiver services
- Adult protection
- Ombudsman services
- Disease prevention
- USDA food commodity programs
- Medicare Fraud Prevention and Education
- Senior employment
- Volunteer resources

aging.idaho.gov

www.aging.idaho.gov
Other Community Based Resources

- Churches
- Foundations
- Coalitions
- Agencies

Social Security

- Federal program with its own application and processes
- Variety of Social Security designations—criteria and eligibility differ per program

Boise: 1–855–377–9316
Caldwell: 1–877–836–1560
Idaho Falls: 1–866–253–0489
Lewiston: 1–877–405–9796
Pocatello: 1–866–643–3407
Searching 211
211.idaho.gov
Stay Informed:

News:
- Medicare Workshop February 2017
- Foster Care and Adoption Information

Downloads:
- To Apply for HIIF Benefits
- Para Aplicar Para Beneficios de Salud y Bienestar
- One Church CCO Child Foster Care Program
- Children of Incarcerated Parents
- Foster Care / Adoption
- Idaho Child Care Program

2-1-1 Idaho CareLine is a free statewide community Information and Referral service.

Agents at the 2-1-1 Idaho CareLine connect people in need with government, non-profit, and community resources. Please contact us for assistance or refer others who need help to call 2-1-1.

Dial 2-1-1 or 1-800-926-2588

Text your zip code to 898211

211 Idaho CareLine
PO Box 83720
Boise, ID 83720-0020

Fax: 208-334-5531
TTY services: 208-332-7205

OnLine: 211 Idaho Guy
Click here for 211 in Other States
Easiest way to search is keyword search for general topic

Keyword: Veteran
County: Bonner
Heidi Smith
Heidi.Smith@dhw.idaho.gov
office: 208–287–1038
cell: 208–559–1012